

# Risk Management Security Services



## Risk Management Security Services

The Old Courthouse  
Hughenden Road  
High Wycombe  
Buckinghamshire  
HP13 5DT  
T 01494 535 830

[sales@riskmanagementsecurity.co.uk](mailto:sales@riskmanagementsecurity.co.uk)  
[www.riskmanagementsecurity.co.uk](http://www.riskmanagementsecurity.co.uk)

**BS EN ISO 9001** Certified

Risk Management Services (Chiltern) Ltd holds SIA approved contractor status for the provision of Manned Guarding and Keyholding Services.

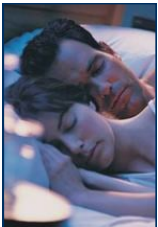
*Protecting your property costs less than you think,  
call us today and see how we can help.*



CERTIFICATE NO. GRD/G/5753

# Keyholding and Alarm Response

## Commercial and Domestic Properties



**Being called in the middle of night to respond to an intruder alarm activation not knowing what you might find when you get there can be a worrying and stressful experience.**

Rather than putting yourself or a member of your staff at risk, our Response Officers can attend your premises ensuring minimal impact on your leisure time. It is also worth considering if it would be **legal for you to drive** should you have **consumed alcohol**.



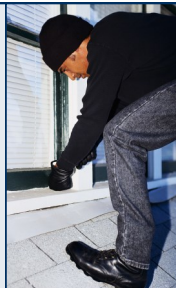
Our trained Officers will deal with any situation from a simple reset of the alarm system, to a potentially dangerous occurrence.

If any windows or locks have been damaged, we will arrange for an approved locksmith or glazier to carry out essential repairs. Unless there is a major incident you really won't be disturbed.

The following day a report is provided with full details of the incident and the action taken by our Officer.

### How Does it Work?

As soon as our 24 hour Control Centre receive notification from the Alarm Receiving Centre (ARC) of an activation an Officer from our Patrol & Response Team will be immediately dispatched to the premises. Upon arrival our Officer will conduct a thorough check of the building to ascertain the cause of the alarm. If it is a false alarm the Officer will liaise with the ARC and reset the system. If a break-in has occurred we will make arrangements for "boarding up" of windows and doors where necessary after liaising with the Police and alarm company.



### Benefits of our Keyholding and Alarm Response Service:

- Response can be provided to business premises and residential homes
- We are on standby 24hrs a day, 365 days a year to respond to any incidents
- SIA licensed and vetted officers (including CRB checks) attending your premises or home
- Keys will be security coded, stored securely and fully covered by our insurance
- Can be set up within 24hrs notice
- We can supply and fit a police approved key safe to your premises
- Arrangements can be made for "boarding up" of windows where necessary
- Security signs are provided at no extra cost



*"We have been delighted with the level of service that Risk provide. Always professional and accommodating - we would recommend them to anyone"*  
Office Manager, WG Consulting, High Wycombe

### About Us

Risk Management Security Services was established in 1976 and has developed as a market leader, specialising in providing security services within the public and private sector. We operate throughout Buckinghamshire, Berkshire, Oxfordshire, and surrounding areas.

We understand that all of our clients have individual needs and we are able to tailor our services to suit these.

### Other Services that we can provide are:

- Mobile Patrols
- Unlocks and Lock Ups / Void Property Inspections
- Security Officers
- Security Receptionists
- ID Cards
- Lone-worker protection
- Alarm and Security System Maintenance



Prior to commencing any service we complete a **full survey** (free of charge) of the premises in order to collate the required information for our operations team.

All of our services are supported by our 24 hour Control Centre in High Wycombe that uses state-of-the-art equipment to monitor and support our teams.

All of our Officers hold SIA licences and are fully trained to deal with every type of incident

### We conform to the following British Standards:

**BS 7499** Code of practice for Static Guarding and Mobile Patrol Services

**BS 7984** Code of practice for Keyholding Response Services

**BS 7858** Code of practice for security screening of individuals employed in a security environment

*"One major factor for us choosing Risk Security Services is that they have solid links with the Thames valley Police. They are also committed to being a local provider which allows them to understand issues that may impact on our site"*

Facilities Manager, Centre of Ecology and Hydrology, Oxford

